

Consumer ADR in Europe

Christopher Hodges, Iris Benöhr and Naomi Creutzfeld-Banda, all from the University of Oxford, have recently published a comprehensive comparative study on consumer ADR in Europe (Consumer ADR in Europe, Hart Publishing, 2012). The volume provides a detailed overview of existing ADR schemes in various European countries, including Belgium, France, Germany, Spain, Sweden and the United Kingdom as well as emerging pan-EU dispute resolution schemes. In light of the European Commission's 2011 Proposals on (cross-border) alternative and online dispute resolution (available [here](#) and [here](#)) the volume provides a timely and most valuable insight into the current system of consumer ADR in Europe. More information is available on the publisher's website.